

Dear FCC,I fully support the petition for Choice communications to enter the VI to provide local telecommunication services. I have relocated from San Francisco 10 years ago, and the level of service from Innovative has not improved much. I sincerely believe fair and honest completion is the best avenue for the general population at large. For too long, ICC has enjoyed monopoly power and our service has suffered. As of last month, it took me 20 minutes to get someone on the phone to answer a simple question on my bill. Their customer service is non-existent, and having a viable option, like Choice wants to provide, will be good overall for the territory.

We have two major fiber stations landing in St.Croix (AT&T and Global Crossing) yet only Innovative can offer landline DSL services, because they will not open their infrastructure to others. The University of the Virgin Island is gearing to open a Technology Park, yet there is no fibers established between the cable stations and the park ... how will the prospective tenants establish their business in this non-competitive environment? The PSC of St.Croix is being paid by Innovative to keep Choice out of their system. Only about 4 months ago, the PSC denied petition from Choice access to Innovative DS3 line, and why? The only reason I can think of is to stifle fair competition.

Thanks for hearing my case.

Guy Chandler

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